

## **PRODUCT MANUAL**

Thank you for purchasing our product. Please read this manual before installation and use to ensure that your product will function at peak performance.

Read this manual thoroughly and store in a safe place for future references.

### **IMPORTANT SAFEGUARDS**

When using electrical products, particularly in the presence of children, it is crucial to follow basic safety precautions. ALWAYS READ THE INSTRUCTIONS BEFORE USE.

### **DANGER** – To minimize the risk of electrocution:

1: DO NOT use it while bathing.

2: DO NOT place or store the product in locations where it could fall into a bathtub or sink.

3: DO NOT place in or drop into water or any other liquids.

4: DO NOT reach for the product if it falls into water. Instead, unplug it immediately.

#### **WARNING** – To reduce the risk of burns, electrocution, fire, or injury to persons.

Ensure this product is under close supervision when used by children or individuals with disabilities.
 Operate the product solely for its intended purpose as detailed in this manual. Avoid using attachments not approved by the manufacturer.

3: DO NOT use the product if the cord or plug is damaged, if it is not functioning properly, or if it has been dropped or submerged in water. Return the product to a repair center for evaluation and repair. 4: Keep the cord away from heated surfaces.

5: DO NOT block the product's air openings or place it on a soft surface like a bed or couch, where the air openings might become obstructed. Ensure the openings are free from lint, hair, and similar materials.

6: DO NOT use the product while drowsy or asleep.

7: Refrain from inserting any objects into openings or hoses.

8: Avoid using outdoors or near aerosol sprays, oxygen therapy equipment, or any administered gases.

9: Connect only to a properly grounded electrical outlet. Refer to the grounding instructions.

10: DO NOT use the product while in a shower.

11: Risk of Electric Shock. Connect exclusively to an outlet with a Ground-Fault Circuit-Interrupter (GFCI).

### **CAUTION** – To prevent potential damage:

1: The device must only be connected to an outlet equipped with a Ground-Fault Circuit-Interrupter (GFCI).

2: If the product has a cover, DO NOT remove it. If service is required, contact a qualified service technician.

3: To avoid electrical hazards, DO NOT remove the cover (or back). Service should only be performed by qualified personnel.

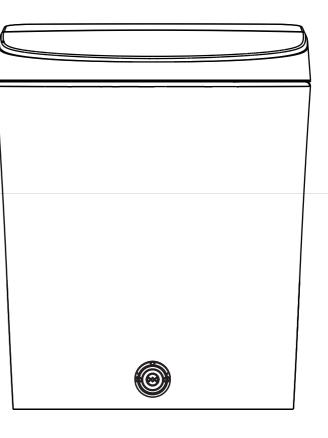
Please note that instructions and warnings should be followed exactly as provided by the product's manufacturer to ensure safety and compliance with regulatory standards. If this text is for commercial use, ensure it's consistent with the original manufacturer's guidelines and legal requirements.

### SAVE THESE INSTRUCTIONS

### **GROUNDING INSTRUCTIONS**

This product must be grounded. Grounding minimizes the risk of electric shock by providing a secondary path for electrical current to follow. The product comes with a grounding cord and a grounding plug. Ensure that the plug is connected to an appropriately installed and grounded outlet.

**DANGER** – Improper handling of the grounding plug may increase the risk of electric shock. DO NOT attempt to repair or replace the cord or plug yourself. The grounding wire is the one covered with insulation that may be green, with or without yellow stripes. If you are unsure about the grounding procedures or if the product is grounded, consult a qualified electrician or service technician to verify that the product is properly grounded



### Note: Features may vary across different models.

S
(L)
<u> </u>
<b>Y</b>
<b>U</b>
0
Ē
-
0
(L)

Functions	ST-01
Unlimited wash	•
Rear wash	•
Front wash	•
Aerated wash	•
Auto wash	•
Oscillating wash	•
Hot/Cold massage	•
Adjustable water pressure	•
Adjustable water temperature	•
Adjustable nozzle position	•
Detachable nozzle	•
Nozzle self-cleaning	•
Cleaning nozzle	•
Heated seat	•
Extra warm air dryer	•
Automatic deodorization	•
Soft-closing seat	•
Adjustable seat temperature	•
Adjustable air temperature	•
Night light	•
Instant heating	•
Tankless system	•
Automatic flush	•
Drying after flush	•
Remote control flush	•
Kick-activated flush	•
Automatic lid opening	•
Remote control lid opening	•
Remote control seat lifting	•
Kick-activated lid opening	•
Kick-activated seat lifting	•
Presence sensor	•
Microwave motion induction	•
Pre-wetting function	•
Memory settings	•
Automatic start	•
Stainless steel filter	•
Air isolation	•
UV sterilization	•
Backflow prevention	•
Easy-to-clean glaze	•
Anti-bacterial surface	•
Fire and heat resistant	•
Factory reset	•

# **User Friendly Design**

new features to offer you an enjoyable experience



## Contents

### **BEFORE USE**

Parts Information	1
Overview	1
Knob Control	1
Remote Control	2
Warnings and Safety	3
Warnings	3
Attentions	6

### FUNCTIONS

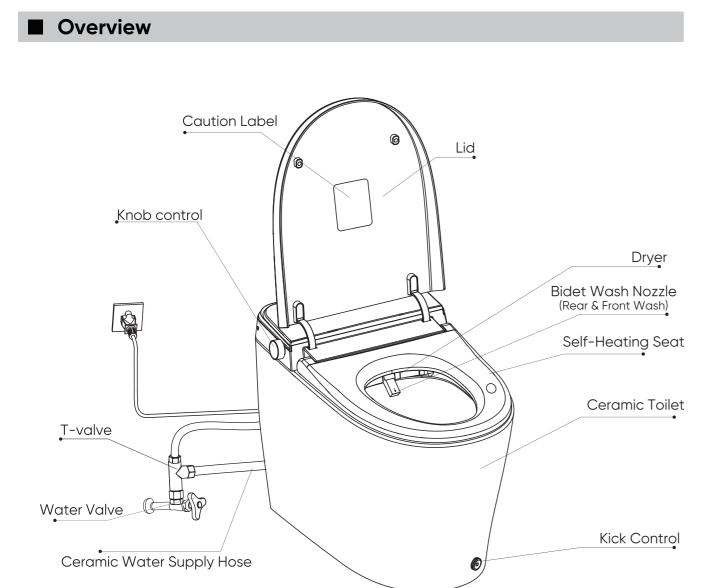
Installation Guide	7
Pre-Installation Guidelines	8
Installing Your Product	9
Function Expianations	13
Maintenance	17
Surface	17
Nozzle	18

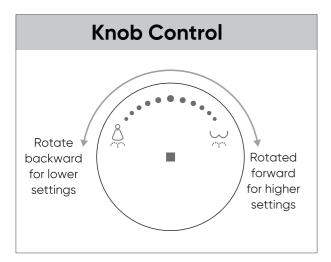
### TROUBLESHOOTING

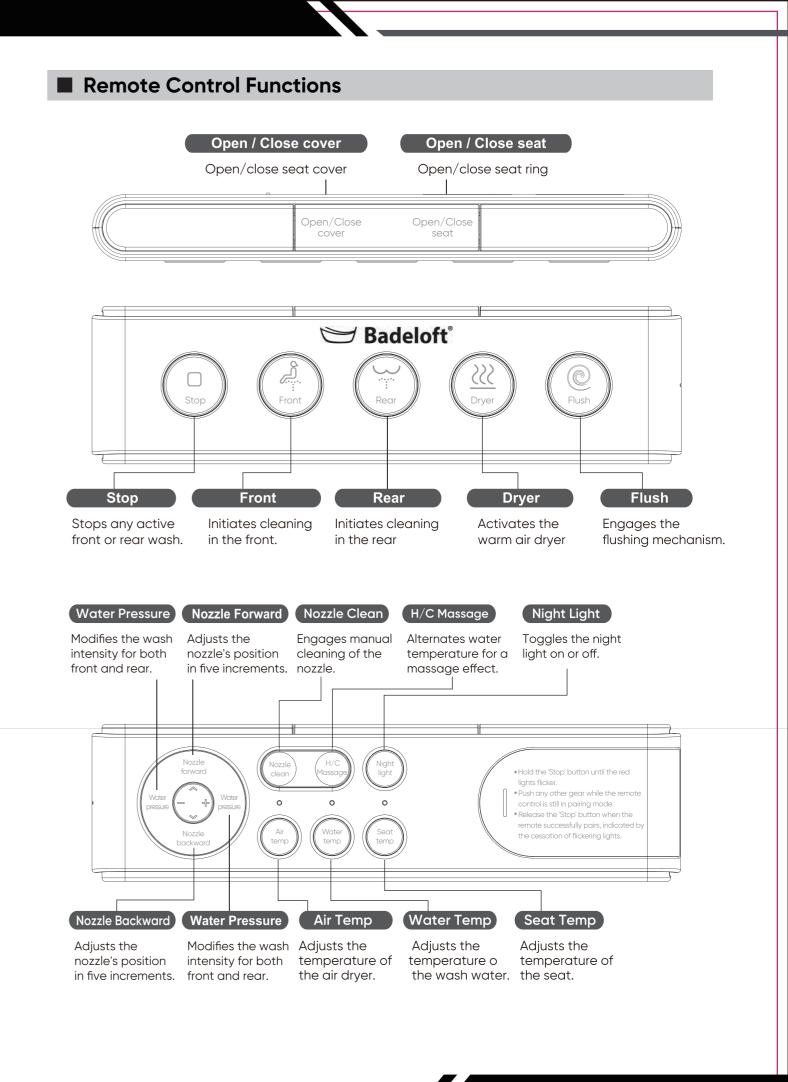
Power Button	19
Wash Functions	19
Dryer	20
Heated Seat	20
Remote Control Use	20
Toilet Unit	20
Soft-Close Feature	20
Specifications	21

## **Parts Information**

Detailed Overview, and Remote Controlle







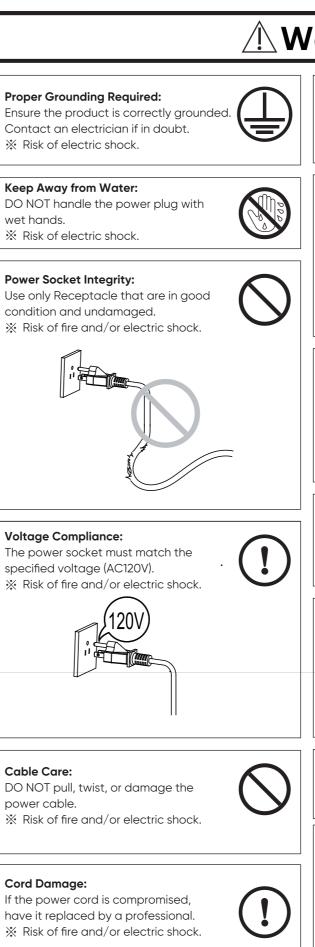
## Warnings and Safety

Read carefully

Thank you for choosing our product. Please read this section thoroughly before using this product to ensure safe and proper use. Keep this manual in a safe place for future reference.

The hazards and warnings outlined here are critical for user safety. Ignoring these may lead to severe consequences. The company is not liable for any injuries or damages resulting from improper use or the disregarding of safety warnings.

	Explanation of Terms and Symbols
Warning · ·	Indicates a risk of injury from misuse due to ignoring this symbol.
Attention · ·	Indicates a risk of injury or property damage from misuse due to ignoring this symbol.
$\land$	<b>Note:</b> This symbol, when accompanying the "Warning" and "Attention" indicators, means follow the outlined precautions.
$\bigotimes$	This symbol forbids any individual from performing the depicted action.
••••	This symbol forbids disassembling the product.
Advises to keep the product away from wet environments, including, but not limited to, humid areas or proximity to baths, showers, or sinks.	
•••• Indicates that the product should not be touched.	
	Warns against touching the product with wet hands.
	Advises to keep the product away from extreme heat or fire.
(!)	Directs to operate the product strictly as per the instructions.
····	Instructs disconnecting the power supply by pulling out the plug.
	Indicates the necessity of protective grounding for the product.



## Warning

#### No Smoking:

#### Storm Safety:



#### Seat and Cover Care:

#### Clean Connections:

#### Supervised Use:

Individuals with disabilities, older people, and children should not use this product without supervision. % Prolonged use of a heated seat % may cause burns.

#### Not a Toy:

Children should not treat the product as a toy ※ Risk of injury.





#### **No DIY Repairs:** DO NOT attempt to dismantle or

repair the unit yourself. ※ Risk of fire, electric shock, or injury.





(8=5)



⚠Waı	rning		∕.₩c
Plastic Care: Avoid harsh chemicals when cleaning plastic components. Harmful agents include but are not limited to concentrated acids, chloroform, benzene derivatives,	Gentle Handling: DO NOT apply excessive force to the seat and lid. DO NOT stand on or forcibly close them. X May cause damage or injury	attention immedia In case of battery contacts the eyes,	t of reach of children and infant tely. leakage on the skin, rinse immed avoid rubbing; rinse with water irment or blindness.
ethers, and hydrocarbons. * Risk of damaging plastic, potentially causing accidents and injuries.	Dryer Precaution: Keep hands and objects away from the dryer when in use. Ensure the dryer and its trap are not covered. X Risk of fire, electric shock, or injury.	DO NOT mix old     Never dismantle	<b>cautions:</b> In metal objects which could ca and new batteries. or expose batteries to water of ge can lead to fire.
detendent detendent Installation Environment:		DO NOT use the he	
DO NOT install in excessively humid areas, such as saunas. Avoid liquid exposure.potentially causing accidents and injuries. % Risk of fire and/or electric shock.	Urine Exposure:         Avoid directing urine toward the         dryer trap.         ※ Risk of electric shock.	extended times. Can result in bu Maintain direct skin	rns.
Proper Water Us: DO NOT use contaminated or industrial-grade water % Risk of urinary tract or skin irritation. Contaminants can damage the unit,		the seat sensor for function. Children and sm individuals may assistance.	
* leading to electrical shock or fire.		DO NOT direct urine bidet nozzle. May cause clog nozzles and clea	ging of bidet
Battery Guidelines for Safety and Longevit		Only use the hose p product. Risk of water lea property damag	akage and/or
<ul> <li>Correctly insert the battery, respecting pole</li> <li>Remove batteries during extended periods</li> <li>Replace batteries before they are depleted</li> <li>Securely tape the battery's terminals before</li> <li>Improper battery use can lead to fire or</li> </ul>	arity. of non-use. d. e disposal to prevent leakage.	In the event of a po disconnect the pro the angle valve. Will prevent lea	duct and close



ants. If ingested, seek medical

mediately with water. If leakage ater and consult a doctor promptly.

d cause short circuits.

er or fire.

## ttention

Avoid direct sunlight or heat. Will prevent product discoloration.

Ensure the power supply is disconnected when not in use for extended periods, and drain water from the product Will prevent damage.

When replacing the filter, shut off the water supply and secure it tightly. Will prevent leakage.

During cold weather, remove all water from the unit. Will prevent damage from freezing.



Failure to comply with these guidelines can result in fire, leaks, or product damage.

## Installation

Measurements are in inches (")

Tools and items required for successful installation

### Required tools

varies depending

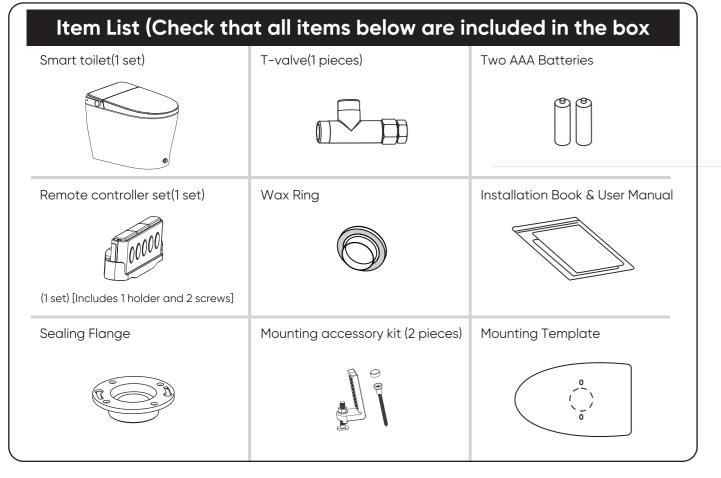
on pipe size)

Gather the following tools before beginning the installation process:



screwdriver

Measuring tape Measuring cup



X Ensure all listed items are included in the delivered package. If any items are missing, contact customer service for assistance.

## **Before You Install**

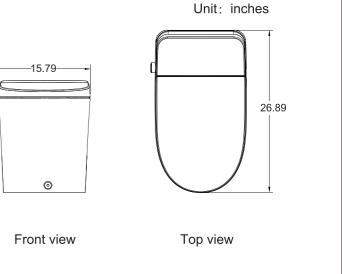
Conduct a water pressure check and review the dimensional drawing

### Water Pressure Check

• The minimum dynamic water pressure required is

## Open the angle water supply. Ensure a minimu 10.57 GPM (gallo XIf this flow rate installing a booste (Tools needed: stopwatch, measuring cup **Confirm Product Dimension In Space** Side View: The rough-in distance from the wall is 12"; the height is 18.54"; ceramic bowl height is 15.75". Front View: The width across the widest point is 15.79". Top View: The depth of the unit is 26.89". Wall $\cap$ 18.54 15.75 -rough-in 12in Side view

s 35 psi, with the maximum static pressure at 108 psi.	
Water Flow	
valve fully to check the	
m flow rate of	
ons per minute)	
is not optimal, consider	
er pump to enhance pressure.	
)	
	1

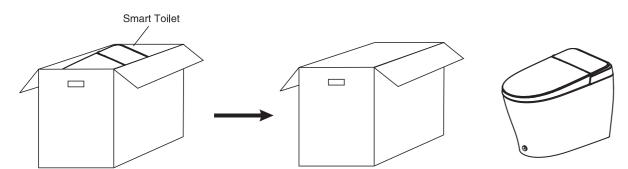


## **Installing Your Product**

Follow these steps for correct installation

### Opening the Box

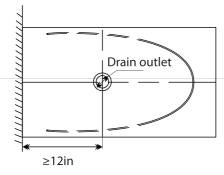
Open the box carefully, ensuring it is upright. First, remove all accessories from the box. Then, lift the smart toilet from the top as depicted in the illustrations.



### Marking the Drain

2

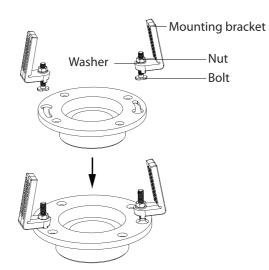
Position a piece of cardboard in alignment with the centerline of the drain. Trace the outline on the floor using the cardboard as a template to mark the location of the drain. Ensure it is at least 12" from the wall.



## 3 Mounting Bracket Installation

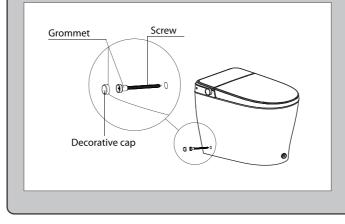
Put together the mounting bracket using bolts. Attach the bracket to the pre-installed flange plate on the floor.

Securely tighten with nuts to ensure stability.



Installing the Ceramic Boo and T-Valve
1.Position the wax ring on the drain hole at the ceramic's base.
<ol> <li>2. Fit the sealing flange snugly into the toilet's drain</li> <li>3. Based on the previously drawn contour line, set the ceramic toilet onto the outlined position.</li> </ol>
Toilet drain outlet

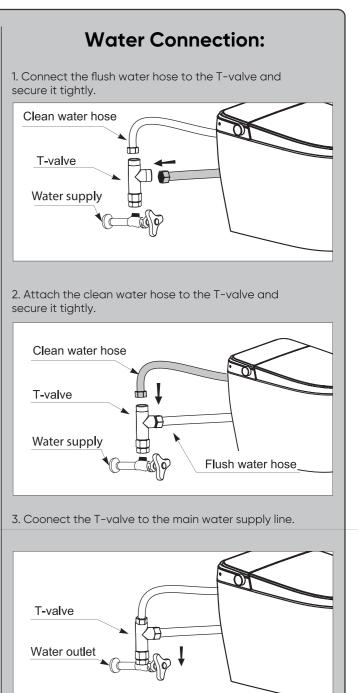
4. Thread the screws through the sleeves on either side of the toilet. Then, secure the ceramic bowl to the mounting bracket on the floor. Tighten firmly with a wrench.5. Cap the grommet with the decorative caps provided.



#### Tips:

The toilet is heavy; it requires two people to lift it safely. Make sure to open the toilet seat cover when carrying the toilet.

## dy, Water Supply Hose,



4. Complete the installation..

## 6] Testing water flow





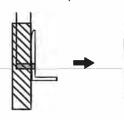
- Drill two 6 mm (0.24") diameter holes into the wall, ensuring they are about 1.77" deep.
- Insert the wall anchors into these holes using a hammer.
- Affix the remote control holder to the wall with the anchors.
- Secure the holder in place using screws.
- Remove the battery cover at the back of the remote control and insert the batteries.
- Once the batteries are in place, the remote can be placed into its holder.



### **Steps**

5

Drill holes >1.77" deep





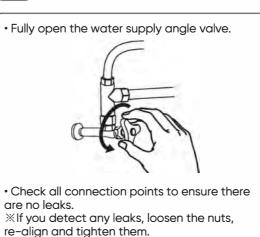
Insert the remote into the holder.

Ensure the setup is complete and the remote control is operational.



Note:

- Use appropriate tools for mounting on specialized wall surfaces, such as wood, high-density fiberboard (HDF), etc.
- Position the remote control holder within easy reach from the seated position on the toilet and clear of the bidet's spray trajectory.
- Ensure there's no obstruction interfering with the signal transmission between the toilet and its remote control.

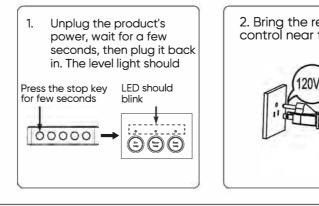


### Testing the product

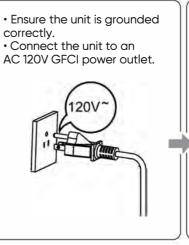
- · Confirm that all remote control buttons and body side-knobs are functioning as expected.
- Test all features: Rear Wash, Front Wash, temperature controls for water and seat, dryer, nozzle cleaning, and remote operations.
- · For the Rear Wash test, activate it using the remote while covering the nozzle to prevent water spray.

### Pairing your remote control

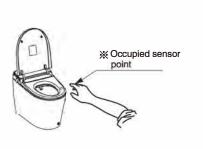
If the remote control and the toilet have disconr



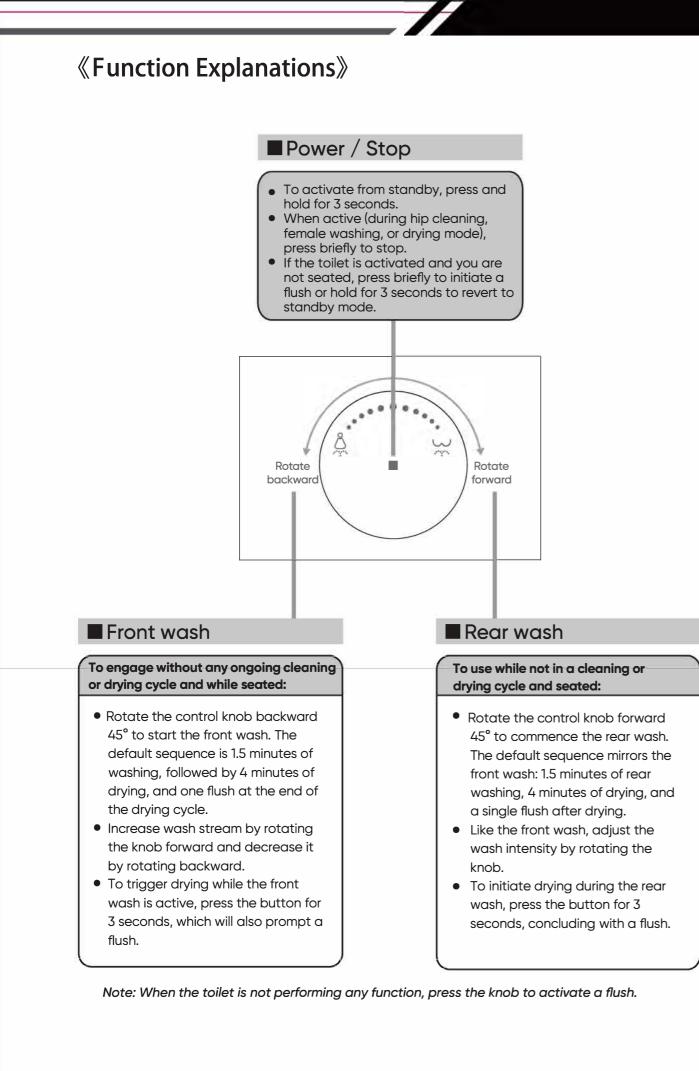
#### Connecting power



- Verify that the power light is activated.
- The toilet will perform an initial self-diagnostic: the indicator lights will illuminate, the cleaning nozzle will extend and retract, and water will flow through the system. The process ends when the lights turn off, signaling the completion of the diagnostic.



nected:	
emote the toilet.	3. Wait for the LED light to stop blinking and remain soild
	4. Once the LED is solid, the remote control is re-paired with the product.



### ■ Auto flush

The toilet automatically flushes once the seat sensor detects the user has stood up.

There will be only one flush per use.

### Dryer Function

Activate by pressing the "Dryer" button.

This starts the warm air dryer and triggers a flush.

Note: The wash functions are not available during the drying cycle.

### Kick flush

For manual flushing, tap the "Kick Button" with your foot. This is convenient when hands-free operation is preferred.

This function can only be used while seated on the toilet.

### ■UV sterilization

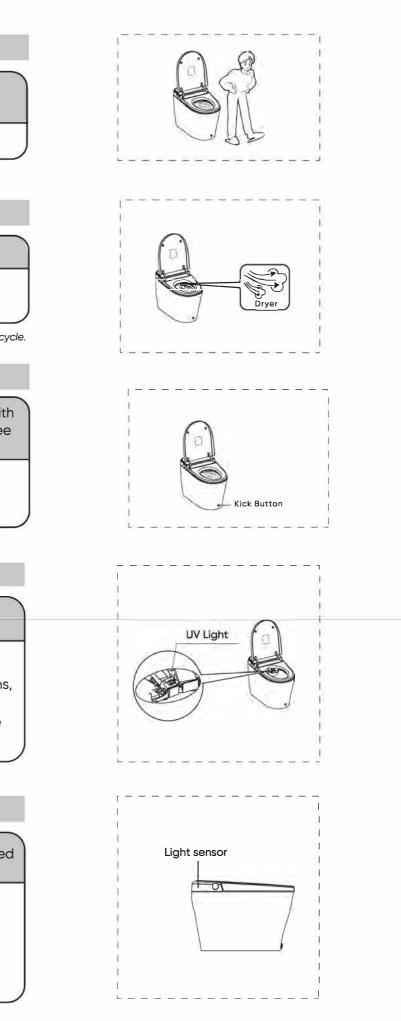
Activates automatically once the user leaves the seat

- The cleaning spout retracts, and after a 10-second delay, the UV sterilization begins, lasting for 3 minutes.
- The UV lamp should be pre-installed in the smart toilet.

### ■ Night light

The night light operates automatically based on ambient light levels.

It adjusts its brightness in response to external light intensity-turning off in bright conditions and on in low light.



### Auto deodorization

The deodorization feature activates automatically once seated.

The deodorization fan turns on immediately and will switch off 3 minutes after leaving the seat.

### ■ Microwave induction

The microwave sensor detects a person or object within a 3-foot radius

The toilet lid will open when someone is detected within this range and close once no presence is detected.

### Kick to open lid/seat

Use the "Kick Button" to control the toilet lid and seat with your foot for hands-free operation:

Single tap: Lid opens.

Double tap: Seat raises.

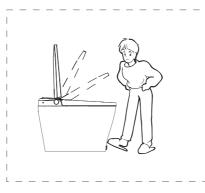
Triple tap: Both seat and lid will close and toilet will flush.

#### Notes:

Avoid pressing the button with excessive force. The wash functions will not be available during the flushing process.







### ■ User-friendly Design

- Slow-Closing Lid/Seat: Engineered for longevity and convenience, this feature allows the lid and seat to close gently and quietly.
- Water Purification: The bidet has a dedicated filtration system to ensure that you use only purified water for the spray function.
- Damper: A damper mechanism is integrated into the toilet seat and cover, providing a buffer to reduce noise for a quieter operation.
- Multi-Layer Safety: The toilet includes seven distinct safety features designed to protect the user and the product.
- **Memory Mode:** In the event of a power outage, the toilet automatically restores water temperature, pressure, seat temperature, and wand position settings to the last used state when power resumes. The night light also reactivates.
- Self-Cleaning Nozzle: The nozzle is designed to clean itself before and after use, maintaining hygiene and reducing the risk of stain and bacteria build-up.
- **Pre-Flush Feature:** When the user sits down, a pre-flush moistens the bowl, aiding in cleanliness.
- Antibacterial Seat: The seat is made from materials with antibacterial properties for enhanced hygiene.

## Maintenance

Regular maintenance is essential for normal operation

### Note

- Disconnect the power and water supply before commencing any maintenance work.
- DO NOT direct a water jet at any part of the product.

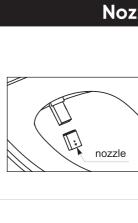
### Surface and Ceramics Maintenance

- Gently wipe away dust or stains using a soft, damp cloth.
- Avoid harsh chemicals or abrasive materials like alcohol, bleach, paint thinner, or gasoline when cleaning ceramic surfaces.



To prevent the risk of electric shock or fire, never spray water or cleaning agents directly on the toilet, remote control, or power cord.







### Nozzle Maintenance

the spray spout.

## Troubleshooting

Are you encountering issues with your product? Follow the troubleshooting guide below. If the issue persists, consult a professional.

Power Button			
Issue	Diagnosis	Solutions	
	Loose power plug	Check and secure the electrical connection	
Not working	Power not switching on	Hold the rotated switch for 3 seconds to turn on.	
	Electrical leakage	Disconnect power and seek professional repair.	

Wash Functions	S	
Issue	Diagnosis	Solutions
No water from the spout	Water supply interruption	Restore the water supply
	Angle valve closed	Ensure the angle valve is open.
	Blocked filter	Clean or replace the water filter mesh
Insufficient cleaning pressure	Low water pressure	Adjust water pressure as per the manual.
	Blocked filter	Clean or replace the filter mesh.
Unusual water flow	System malfunction	Reset by unplugging for one minute, then reconnect.
The water temperature is too low	Incorrect temperature settings	Adjust according to the instruction manual .
Weak cleaner stream	Faulty solenoid valve	Contact qualified maintenance service. Contact qualified maintenance service.

Dryer	
Issue	Diagnosis
Blows cold air	Dryer not activating
	Damaged heating element

### **Heated Seat**

lssue	Diagnosis
Not heating	Seat temperature setting off

### **Remote Control**

Issue	Diagnosis
Flickering blue light	Low battery
Not functioning	Water exposure

### **Toilet Unit**

lssue	Diagnosis	Solutions
No flushing	No power	Ensure the power supply is restored.
	No water output	Seek repair from qualified maintenance.
Sounds but no water	Obstructed or bent pipeline	Ensure the pipeline is clear and undamaged.
Continuous water flowr	Malfunctioning inlet valve	Contact maintenance for valve inspection and repair.

### Soft-Closing Feature

Issue	Diagnosis	Solutions
Not functioning	Damaged damping mechanism	Reset by unplugging the unit, then plug it back in. If the issue persists, seek professional assistance.

#### Solutions

Adjust dryer temperature as instructed in the manual.

Contact qualified maintenance for repair.

#### Solutions

Set the seat temperature as per the instruction manual

#### Solutions

Replace with a new battery.

Dry off the remote with a dry towel.

S	pecifications	
Electrical	Rated Voltage: 120V~ Frequency: 60Hz Rated Power Input: 1050W (When inlet water temp is 59°F) Water Inlet	
Water Inlet	Seat and Dryer Temperature Range: 4 different levels (95°F–137 Dryer Temperature Range: 95°F–131°F Water Supply Hose Type: DN15 (G1/2") Minimum Pressure: 35 psi (ensuring a flow of at least 10.57GAL/ Maximum Pressure: 108 psi (static state)	
Toilet	Flush Type: Tornado flush Rough-in: 12''. Heating Type: Instant heating	
Flushing	Washing Temp Range: OFF/93.2°F–102.2°F (4 levels) Safety System: Butterfly thermostat, thermal fuse, flow sensor	
Drver	Dryer Temp Range: OFF/95°F–131°F (4 levels) Dryer Air Speed: > 4m/s Safety System: Thermal fuse, bi-metal	
Heated Seat		
General	Power Cable Length: Approx. 35.43''.	

